

December 23, 2020

Award Setup

Over the past months, award setup time has been increasingly delayed resulting in long turnaround times to create or modify accounts and delays in budget entry.

In response to these delays and in an effort to improve turnaround times, ORA has brought all individuals involved in post award account setup back from furloughs which has decreased the backlog of accounts waiting for setup by 29%.

Additionally, ORA is hiring Rita Castaneda who previously worked in ORA and just retired in the spring, on a temporary basis to assist in clearing the backlog of accounts awaiting setup.

While it will take some time to catch up, I anticipate that you will start to feel the positive impacts of these efforts soon.

Thank you for your patience as we have worked through these challenges and please do not hesitate to reach out to me if you have any questions or concerns.

Laura Kozma
lkozma@miami.edu



For more information, please visit the ORA website at www.ora.miami.edu.