November 17, 2020

eRA Alert: Technical Issue with RPPR Submissions in eRA Commons

A technical issue is affecting the submission of the Research Performance Progress Report (RPPR) in eRA Commons.

They are actively working to identify the problem and will provide more information when it is available.

We are sorry for the inconvenience.

If you feel the issue has impacted your ability to submit on time to NIH due dates, please follow their guidelines for dealing with system issues. You can take advantage of their online ticketing system or call the eRA Service Desk at toll-free: 1-866-504-9552, phone: 301-402-7469. It is acceptable to list multiple impacted applications in the same ticket.

electronic Research Administration (eRA)
NIH Office of Extramural Research

Questions? Please contact the eRA Service Desk. Check out self-help resources on the Help page before submitting an online ticket; or call Toll-free: 1-866-504-9552, Phone: 301-402-7469. The eRA Service Desk hours are Mon-Fri, 7 a.m. to 8 p.m. ET