



October 24, 2019

**FastLane and Research.gov Will Be Unavailable from Friday, November 8 at 8:00 PM EST until Tuesday, November 12 at 6:00 AM EST**

**A MESSAGE FROM JEAN FELDMAN, HEAD, POLICY OFFICE, NATIONAL SCIENCE FOUNDATION**

Dear Colleagues:

**Please be advised that FastLane and Research.gov will be unavailable from Friday, November 8 at 8:00 PM EST until Tuesday, November 12 at 6:00 AM EST.**

The National Science Foundation (NSF) is migrating its business applications to a modern and flexible platform from November 8 at 8:00 PM EST through November 12 at 6:00 AM EST. As part of this effort, NSF will also upgrade the alpha-numeric character set used by the FastLane and Research.gov systems to correct textual errors, such as special characters displaying as question marks ("?",) in proposals and project reports. This migration has been scheduled over the Veterans Day holiday weekend to minimize the impact of the systems downtime on the research community and NSF staff.

During this outage, there will be no access to these websites, proposals cannot be prepared or submitted in FastLane and Research.gov, and project reports and cash requests cannot be submitted in Research.gov. However, previously saved information and uploaded documents in FastLane and Research.gov, including in-progress proposals and project reports, will be accessible after the migration is completed.

We encourage you to share this information with your colleagues. For IT system-related questions, please contact the NSF Help Desk at 1-800-381-1532 or [rgov@nsf.gov](mailto:rgov@nsf.gov). Any policy-related questions should be directed to [policy@nsf.gov](mailto:policy@nsf.gov).

We appreciate your understanding and apologize for any inconvenience.

Regards,

Jean



For additional information, please visit the ORA website at [www.ora.miami.edu](http://www.ora.miami.edu).

If you have any questions, please email us at [ora-si@miami.edu](mailto:ora-si@miami.edu).